

STATEMENT ON COOKIES

Take a look at our [Privacy Policy](https://www.tuifly.be/en/legal/privacy) < <https://www.tuifly.be/en/legal/privacy> > to find out more on how we collect and use personal data.

When you visit our websites we use cookies. Cookies allow us to identify the computer or device you're using to access our websites – but we can't identify you personally.

You can set up your web browser to refuse cookies, but this means you won't be able to use all of the features on our website.

Types of cookies we use

Here are the types of cookies our websites use and some more details about what they're used for:

Application Cookies	
These cookies allow us to make sure you get the best possible experience on our website. They're essential for you to be able to search and buy online with us.	ID PHPSESSID language
Analytical Cookies	
These cookies help us understand how our customers are using the website, so we can make things better. We also monitor which of our marketing activities generates traffic to our websites using cookies. We use this data to reward our partners if you make a booking with us.	_utma _utmb _utmc _utmz _ga optimizelyEndUserId optimizelyBuckets optimizelyPendingLogEvents

By using our websites, you agree to us using cookies as set out in our Statement on Cookies.

COOKIES – THE LOWDOWN

Read through this section for all you need to know about what cookies are and how we use them.

What are cookies?

Cookies are small text files placed on your computer by us or our partners. They let us identify the device you're using – but not you personally. This information is sent back to our systems as you move around our website.

Cookies are unique to the web browser you're using – so if you're using a desktop computer as well as a mobile, different data will be collected for each.

Cookies can be set by the owner of the website you're on. These are known as 1st Party Cookies. There are also 3rd Party Cookies that can be set by partner websites. Only the owner of the cookie can see the anonymous information it collects.

You can choose to accept all cookies, reject 3rd Party Cookies or reject all cookies by changing your internet browser settings. If you don't accept cookies, some features of our website won't work. For example, you won't be able to make a booking.

How we use cookies

We may use cookies to find out more about how you use our website – like the searches you make and your preferences. We use this information to:

- Make it possible for you to use our website
- Find out more about how our customers use the site

Keeping track of your searches

Your recent searches and shortlisted holidays are recorded using cookies.

If you've searched for a holiday, left our website and then you come back later, the search panel will keep the information you provided before, so you won't need to fill everything in again.

If you've made a shortlist but you haven't saved it by entering your email address, we'll store your shortlisted holidays using a cookie, so you'll be able to see it when you visit us again using the same computer or device.

Improving your experience

We use cookies and software programmes to record, measure and analyse how our customers use our website. We use this information to understand what you want from our website, which helps us when we're considering future products like flight routes and holidays.

We can also find out how you move around our website, so we can look into any errors stopping you from being able to do what you want. The data we collect from cookies is really important for us to improve your experience.

Adverts on other websites

If you visit one of our partner sites, you might see an advert that's relevant to what you searched for when you last visited our own site. We work with advertising networks who use cookies to collect information on your preferences, meaning we can show adverts tailored to you.

Refusing cookies and changing your mind after you've accepted

Refusing cookies

You can change your browser settings to accept or refuse all cookies, choose which cookies you want or don't want, or ask to be notified when a cookie is set. Use the help feature in your browser to see how.

Changing your mind after you've accepted our cookies

If you change your mind after you've accepted our cookies, you'll find an option within your internet browser to clear cookies that have already been set. Use the help feature in your browser to see how. You'll then need to change your browser settings to refuse cookies in future.

Just so you know, you won't be able to benefit from all the features of our website if you refuse cookies.